

FAO: Ayoub Khan (Director)

Ref: 120980

CLIENT SATISFACTION QUESTIONNAIRE

1. How was your claim dealt with?

- Excellent
- Very Good
- Good
- Moderate
- Poor

2. Were you updated regularly?

- Excellent
- Very Good
- Good
- Moderate
- Poor

3. How would you rate our response to your telephone calls?

- Excellent
- Very Good
- Good
- Moderate
- Poor

4. Were you satisfied with the outcome of your case?

Yes No

5. Would you recommend our service?

Yes No


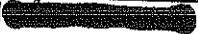
6. How could we improve our service?

I think you are doing very well and to keep it up.

7. Please state any other comments you may have in relation to the file handler/ Aston Knight Solicitors

8. Please provide any other information that you feel is relevant?

Signed:


Mr Muhammad 

Dated:

9th June 2016