

FAO: Ayoub Khan (Director)

Ref: 120722

RECEIVED
04 JUL 2014

CLIENT SATISFACTION QUESTIONNAIRE

1. How was your claim dealt with?

- Excellent
- Very Good
- Good
- Moderate
- Poor

2. Were you updated regularly?

- Excellent
- Very Good
- Good
- Moderate
- Poor

3. How would you rate our response to your telephone calls?

- Excellent
- Very Good
- Good
- Moderate
- Poor

4. Were you satisfied with the outcome of your case?

Yes No

5. Would you recommend our service?

Yes No

6. How could we improve our service?

You are doing fine.

7. Please state any other comments you may have in relation to the file handler/ Aston Knight Solicitors

I am pleased with the whole of your service. You are thorough and efficient in your service. Keep it up.

8. Please provide any other information that you feel is relevant?

I really appreciate the service you provided on my case, and the quality of advice and the swiftness of the time you took to process the case is amazing. I am happy. Thank you very much.

Signed:


Mrs Esmah 

Dated:

27th June 2014