Ref: 140317

RECEIVED 07 MAY 2014

## **CLIENT SATISFACTION QUESTIONNAIRE**

٠.	now was your claim dealt with:
	Excellent Very Good Moderate Poor
2.	Were you updated regularly?
	Excellent Very Good  THE INCORMATION   WANT TO KNOW  Moderate Poor
3.	How would you rate our response to your telephone calls?
	Excellent Very Good Moderate Poor
4.	Were you satisfied with the outcome of your case?
	Yes No No
5.	Would you recommend our service?
	Yes No No
6.	How could we improve our service?
	DONT SEE HOW YOUCAN IT WAS QUICK AND
5-	TRAICHT TO THE POINT, NO CANCY LETTERS TO PUT
\ <u>\</u>	Can FLZ an wHICH I LIKED.
െ	TOWERT NEE YOUR SERVICES ACAIN HIS
W	OULD LIKE TO THANK YOU VERY
·V	WHAT YOU DONG!
	1.1.1NN YU4

## 7. Please state any other comments you may have in relation to the file handler/ Aston Knight Solicitors

JUST VENY SATISFIED

8. Please provide any other information that you feel is relevant?

ON GROWT PACE.

Signed:

Mr Charles

Dated:

30th April 2014