

FAO: Ayoub Khan (Director)

Ref: 140317

RECEIVED
07 MAY 2014

CLIENT SATISFACTION QUESTIONNAIRE

1. How was your claim dealt with?

- Excellent
- Very Good
- Good
- Moderate
- Poor

2. Were you updated regularly?

- Excellent
- Very Good
- Good
- Moderate
- Poor

WHEN I PHONED I WAS GIVEN
THE INFORMATION I WANT TO KNOW

3. How would you rate our response to your telephone calls?

- Excellent
- Very Good
- Good
- Moderate
- Poor

4. Were you satisfied with the outcome of your case?

Yes No

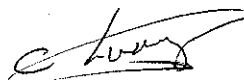
5. Would you recommend our service?

Yes No

6. How could we improve our service?

I DON'T SEE HOW YOU CAN IT WAS QUICK AND STRAIGHT TO THE POINT, NO FANCY LETTERS TO PUT YOUR FEE UP WHICH I LIKED. DEFINITELY USE YOUR SERVICES AGAIN AND I WOULD LIKE TO THANK YOU VERY MUCH FOR WHAT YOU DO.

THANK YOU



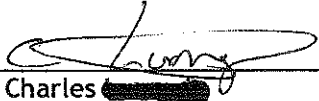

7. Please state any other comments you may have in relation to the file handler/ Aston Knight Solicitors

JUST VERY SATISFIED

8. Please provide any other information that you feel is relevant?

ON FRONT PAGE.

Signed:


Mr Charles 

Dated:

30th April 2014