

FAO: Ayoub Khan (Director)

Ref: 140373

RECEIVED
14 APR 2014

CLIENT SATISFACTION QUESTIONNAIRE

1. How was your claim dealt with?

- Excellent
- Very Good
- Good
- Moderate
- Poor

2. Were you updated regularly?

- Excellent
- Very Good
- Good
- Moderate
- Poor

3. How would you rate our response to your telephone calls?

- Excellent
- Very Good
- Good
- Moderate
- Poor

4. Were you satisfied with the outcome of your case?

Yes No

5. Would you recommend our service?

Yes No


6. How could we improve our service?

7. Please state any other comments you may have in relation to the file handler/ Aston Knight Solicitors

SERVICE &
COMMUNICATION
EXCELLENCE

8. Please provide any other information that you feel is relevant?

Signed:


Mr Thomas 

Dated:

14th April 2014