

FAO: Ayoub Khan (Director)

Ref: 120516

CLIENT SATISFACTION QUESTIONNAIRE

1. How was your claim dealt with?

- Excellent
- Very Good
- Good
- Moderate
- Poor

2. Were you updated regularly?

- Excellent
- Very Good
- Good
- Moderate
- Poor

3. How would you rate our response to your telephone calls?

- Excellent
- Very Good
- Good
- Moderate
- Poor

4. Were you satisfied with the outcome of your case?

Yes  No

5. Would you recommend our service?

Yes  No



6. How could we improve our service?

7. Please state any other comments you may have in relation to the file handler/ Aston Knight Solicitors

I am very pleased with your service.

8. Please provide any other information that you feel is relevant?

Signed:

  
Mr Piotr 

Dated:

5th February 2014