

FAO: Ayoub Khan (Director)

Ref: 120081

RECEIVED  
22 JAN 2014

CLIENT SATISFACTION QUESTIONNAIRE

1. How was your claim dealt with?

- Excellent
- Very Good
- Good
- Moderate
- Poor

2. Were you updated regularly?

- Excellent
- Very Good
- Good
- Moderate
- Poor

3. How would you rate our response to your telephone calls?

- Excellent
- Very Good
- Good
- Moderate
- Poor

4. Were you satisfied with the outcome of your case?

Yes  No

5. Would you recommend our service?

Yes  No

6. How could we improve our service?

*It was professional service*

7. Please state any other comments you may have in relation to the file handler/ Aston Knight Solicitors

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8. Please provide any other information that you feel is relevant?

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Signed: Arkadiusz [redacted]  
Mr Arkadiusz [redacted]

Dated: 14th January 2014