

FAO: Ayoub Khan (Director)

Ref: 120081

RECEIVED
22 JAN 2014

CLIENT SATISFACTION QUESTIONNAIRE

1. How was your claim dealt with?

- Excellent
- Very Good
- Good
- Moderate
- Poor

2. Were you updated regularly?

- Excellent
- Very Good
- Good
- Moderate
- Poor

3. How would you rate our response to your telephone calls?

- Excellent
- Very Good
- Good
- Moderate
- Poor

4. Were you satisfied with the outcome of your case?

Yes No

5. Would you recommend our service?

Yes No

6. How could we improve our service?

It was professional service

7. Please state any other comments you may have in relation to the file handler/ Aston Knight Solicitors

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8. Please provide any other information that you feel is relevant?

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Signed: Arkadiusz [redacted]
Mr Arkadiusz [redacted]

Dated: 14th January 2014