

FAO: Ayoub Khan (Director)

Ref: 140080

CLIENT SATISFACTION QUESTIONNAIRE

1. How was your claim dealt with?

- Excellent
- Very Good
- Good
- Moderate
- Poor

2. Were you updated regularly?

- Excellent
- Very Good
- Good
- Moderate
- Poor

3. How would you rate our response to your telephone calls?

- Excellent
- Very Good
- Good
- Moderate
- Poor

4. Were you satisfied with the outcome of your case?

Yes No

5. Would you recommend our service?

Yes No


6. How could we improve our service?

7. Please state any other comments you may have in relation to the file handler/ Aston Knight Solicitors

8. Please provide any other information that you feel is relevant?

I FOUND YOU VERY GOOD & WILL
USE YOU AGAIN I HAVE YOUR
CARD SAFE THANK YOU AGAIN

Signed:

Neil
Mr Neil 

Dated:

20th December 2013